




- | | | | | | |
|--|--|---|---|--|--|
|  Cabins |  Fire Hose |  Emergency Call Button |  Function Room |  Laundry Facilities |  Stairwell |
|  Accommodation |  Fire Hydrant |  Reception |  Cafe |  BBQ Facilities |  Easy Access Room |
|  Permanent Residences |  Emergency Assembly Point |  Mailboxes |  WIFI |  Fitness Area | |



This site plan is an artist's impression, not to scale and should be used as a guide only. All elements are subject to change without notice and should not be relied upon.

CONDITIONS OF STAY AND PARK RULES

The following guidelines are for your safety and comfort as well as our other guests. Please read them carefully.

- RECEPTION HOURS:** 7:00am – 7:00pm 7 days.
- CHECK-IN/CHECK-OUT:** Fees are calculated until 10:00am on the day of departure.
Check-in 2:00pm – Check-out 10:00am.
- FEES:** All fees are to be paid in full upon arrival. NO refunds. Extra person charges may apply. Only 1 vehicle per cabin allowed.
- BOOKINGS:** Security – A credit card must be produced in the name of the person staying at the Park on check-in. Any damage caused by you or your guests during your stay may be charged against that card.
- SPEED LIMIT:** The speed limit in the park is 10km/h WHICH IS WALKING PACE and applies to the entire park, if you exceed this it will be brought to your attention. If you exceed this again you will be asked to leave the park. ALL roads within the park are shared by pedestrians and motorists.
- KEYS:** Keys to be returned to reception or placed in the early departure key box when departing. A charge will apply for unreturned keys.
- CHILDREN:** Guests are responsible for their own children at all times. Children under 12 MUST be accompanied by an adult when using the amenities and pool areas. Management takes NO responsibility for children unsupervised within the park.
- BUNK BEDS:** Australian Standards relate to the use of bunk beds and state that: “Children under the age of 9 years are not recommended to use the top bunk. Also children must not play on the top bunk.”
- POOL AREA:** Open 7:00am – 7:00pm. Children under 12 years of age MUST be accompanied by a responsible ADULT (not an older brother or sister) in the swimming pool area. NO glass or alcohol items are to be brought into the pool area. The pool is for the use of guests only. Appropriate swimwear MUST be worn. NO diving, bombing or running. Management takes NO responsibility for children who are unsupervised.
- BBQ AREA:** Please clean barbecue after use. Please clean tables, benches, appliances and equipment after use and leave tidy for the next guests.
- BICYCLES / SCOOTERS ETC.:** Riding of bikes/scooters etc. is allowed during daylight hours ONLY and on roadways ONLY (not on footpaths, grassed areas, gardens and around the amenities block). Bicycles must be ridden on the roads within the park at the speed limit of maximum 10km/h. Park staff will advise of out of bounds areas.
- AMENITIES:** Children under 12 years of age MUST be accompanied by an adult. Hand basins and laundry tubs are NOT to be used to bath children, clean fish or wash dishes.
- LAUNDRY:** Laundry equipment MUST be left clean after use. \$1.00 and \$2.00 coins are needed for use (\$4.00 per load). If you wish to hang clothes to dry please use the clothes lines provided (near laundry). The placing of ropes between trees, poles etc. is NOT allowed. NO children, fish cleaning, saucepans, crockery, boots, etc. to be washed in laundry sink. Please report machine breakdowns to management as soon as possible.
- QUIET TIME:** All loud noise MUST cease from 9:00pm till 8:00am. NO noise after midnight. Undue noise and inconsiderate behaviour in any form is NOT permitted. Abusive language or excessive noise will NOT be tolerated at any time.
- SPECIAL REQUESTS:** Are on request basis only and are not guaranteed at the time of booking.
- GARBAGE:** Garbage bins are provided throughout the property for your convenience. Please assist by wrapping all garbage prior to its disposal and unfolding boxes, cartons etc.
- PARK GROUNDS AND GARDENS:** Please DO NOT walk or play in designated gardens. Please DO NOT enter or play in restricted or private areas.
- ANIMALS:** With the exception of medically certified service dogs, all dogs are not permitted within the Park, even in cars.
- VISITORS:** ALL visitors to report to reception before entering the park. ALL guests and visitors must comply with park rules. Patrons are reminded that they are responsible for their children's and visitors' observance of the park rules.
- FIRES:** Open fires are NOT permitted at any time.
- CARE:** Care must be taken of your own possessions. Your property (including your motor vehicle) is your responsibility. Management takes NO responsibility for theft or damage. NO refunds or reimbursements for loss or damage will be given.
- INTOXICATION / UNLAWFUL ACTS:** Excessive use of alcohol is an unacceptable condition of stay. Violence, use of illegal drugs, theft, vandalism and abuse (physical or verbal) will NOT be tolerated. Please understand it will be our duty to notify the police and will result in the termination of your stay. Alcohol free areas include the guest lounge, pool area and amenities.
- We reserve the right to evict guests from the park who are deemed by management to be:
 - Behaving in a socially unacceptable way
 - Causing damage
 - Disturbing other guests
 - Using unacceptable language
 - Breaking the Park Conditions of Stay.
 - Having extra persons in any accommodation that were not declared at check-in. NO refund will be given and charges will apply for any damage caused.
- EVACUATION PROCEDURE:** Displayed in reception, amenities buildings, guest lounge and in the guest rooms.
- NO SMOKING:** (Smoke Free Act 2000) – Smoking is prohibited in cabins, buildings and all areas. A \$200 fee will be applied to your credit card with failure to comply with this NO SMOKING policy.